

## Minutes of the Meeting of the Healthwatch Tameside Board

15 May 2018

Venue: Volunteer Centre, Ashton-under-Lyne

Present:	Members: In attendance: Ben Gilchrist (BG) (CEO), Kailash Chand (KC) (Chair), Murtaza Husaini (MH), Frank Downs (FD), Gideon Smith (GS), Julie Beech (JB) (minute taker)	Actions
1.	<b>Welcome:</b> Chair welcomed everyone, and everyone introduced themselves.	
	<b>Apologies for absence:</b> Hanif Malik (HM)	
2.	<b>Declarations of interest:</b> None MH asked for it to be noted he is an elected member of the Board of Governors at Tameside Hospital.	
3.	<b>Minutes of the previous meeting:</b> Accuracy - the only amendment is to clarify under item 6, final paragraph - in addition to BG sending letter, there was to be the option of the chair writing also. <b>Matters arising:</b> Items all covered on the agenda.	JB
4.	<b>Update on Healthwatch tender:</b> Action Together have been successful in their bid to manage the Healthwatch Tameside contract for the next 6 years.	
5.	<b>Chair's update:</b> <ul style="list-style-type: none"> <li>• Met with Karen James recently for an update. Discussed the 5 neighbourhoods, and how they are looking at local problems and solutions. Aim is to try and keep people out of hospital. Chair commented that communities need to be resourced adequately for this to be a success. Question - for people attending A &amp; E about mental health, when will Tameside Hospital and Pennine Care work together? Answer - Organisational strategy is agreed between the organisations themselves. Healthwatch work is based on patient experience, not commissioning services. Healthwatch will continue to feed anonymous patient experiences into services and commissioners to influence the way services are set up.</li> <li>• Acute services are to be reconfigured in Greater Manchester. How will this affect Tameside Hospital? Money is a huge issue and there are still questions about logistics.</li> </ul>	
6.	<b>Update on workplan:</b> refer to paper <ul style="list-style-type: none"> <li>• Follow-up work for mental health is included on page 2. MH asked what happens after work has been completed. Answer - Healthwatch will continue to collect patient experiences and monitor for improvements and new trends. Further work may be planned in the future.</li> </ul>	

