

Minutes of the Meeting of the Healthwatch Tameside Board

31 July 2018

Venue: Age UK, Ashton-under-Lyne

Present:	Members: In attendance: Ben Gilchrist (BG) (CEO), Kailash Chand (KC) (Chair), Murtaza Husaini (MH), Frank Downs (FD), Hanif Malik (HM), Gideon Smith (GS), Dorothy Cartwright (DC), Julie Beech (JB) (minute taker)	Actions
1.	Welcome: Chair welcomed everyone.	
	Apologies for absence: None	
2.	Declarations of interest: None KC requested the meeting note he has been invited to co-chair the Equality & Diversity GM Shadow Board.	
3.	Minutes of the previous meeting: Accuracy - all correct Matters arising: Items all covered on the agenda.	
4.	Chair's update: The NHS has celebrated its 70 th birthday. A question being asked across the country is 'Will it last another 70 years?'	
5.	Recruitment and workplan: refer to tabled paper The board read the paper, and a few comments followed: <ul style="list-style-type: none"> • DC said we should go back to more Champions sessions with volunteers. • HM queried whether Healthwatch Tameside should be providing information to the community about what is happening in health and social care as part of its information signposting function. BG confirmed this was the case, although not much has happened recently due to staff capacity being limited. • FD agreed GP surgeries not an ideal place for people to tell their stories due to lack of privacy and the fear of being overheard by staff. Also, people are worried about missing their appointment. BG confirmed pharmacies had been trialled and were proving to be more effective as people have time to talk whilst they are waiting for their prescription. • Discussion about PPGs within GP practices, and whether Healthwatch could work with them. • Question regarding Peter Denton's secondment - details to be provided in GM update later. Summary - in March 2019, if there are no further opportunities in Greater Manchester, he will be returning to Healthwatch Tameside. • Neighbourhoods - HM said people don't know what is happening. KC confirmed he would raise the issue next time he met with Karen James at Tameside Hospital. BG explained about the PEN (Partnership Engagement Network) which has been set up as a space for feedback and discussion about the neighbourhood model. Agreed Healthwatch will promote the next conference. 	<div>Team</div> <div>Team</div> <div>Team</div> <div>KC</div> <div>Team</div>

6.	<p>GM Update:</p> <ul style="list-style-type: none"> • BG has been invited to a GM workshop about communication and engagement. This is in preparation for GM-wide planning for changes to hospital-based care. There may need to be a GM-wide consultation. They will map out a theoretical approach, taking on board the learning from the Healthier Together consultation. It will be in early September and information will be brought to the next board meeting. • BG has been working with the other GM Healthwatch and agreement has been reached to hold an internally focused review using an independent organisation. With Peter's secondment ending in March 2019, evidence is required to show why the liaison role is important to the network, with a view to putting a proposal to the GMH&SCP in the autumn for its continuation. <p>MH asked why integrated care does not include mental health? Also, who is responsible for mental health care in Tameside? KC confirmed there are still areas to sort out, including mental health and adult social care, especially regarding funding. BG confirmed Pennine Care Foundation Trust are the people to speak to and he will provide contact details.</p> <p>KC left the meeting. FD took over as chair.</p>	<p>BG</p> <p>BG</p> <p>BG</p>
7.	<p>Governance update:</p> <ul style="list-style-type: none"> • Proposal to carry forward the outstanding actions from the last minutes. The process of recruiting a manager has started, and once they are in place, they will be able to lead on the outstanding work. • All the board members have served their term, or longer, and will need to re-apply at the forthcoming election, if they wish to continue as a board member. When the new board has been elected an agreement will be reached for staggered terms of office. • We need to target the right skills set for the board. Everyone needs to think about this. During discussion suggestions were - someone with a finance background, a doctor or nurse, a social worker or someone with experience of social care, a practice manager. 	<p>BG</p> <p>Team</p> <p>All</p>
8.	<p>Any Other Business: GS arrived. Copy of tabled paper provided. No A.O.B.</p>	
	<p>Dates of future meetings: To be confirmed</p>	