

## Minutes of the Meeting of the Healthwatch Tameside Board

21 June 2017

Venue: Volunteer Centre, Penny Meadow

Present:	Members: In attendance: Ben Gilchrist (BG) (CEO), Kailash Chand (KC) (Chair), Dorothy Cartwright (DC), Murtaza Husaini (MH), Hanif Malik (HM), Katie Flynn (KF), Julie Beech (JB) (minute taker)	Actions
1.	<b>Welcome:</b> chair welcomed everyone to the meeting. Katie Flynn introduced herself - she is deputising on behalf of Gideon Smith. She works in Public Health (with a particular focus on mental health).	
2.	<b>Apologies for absence:</b> Lyndsey Sims, Gideon Smith, David Hoyle	
3.	<b>Declarations of interest:</b> None.	
4. & 5.	<b>Minutes of the previous meeting:</b> Accuracy - OK <b>Matters arising:</b> Items all covered on the agenda, apart from: <ul style="list-style-type: none"> <li>• Closure of the C.I.C. - Ian Young and Bernard Nagle confirmed to BG they are standing down from the board. The remaining board members agreed at the last meeting to pass the resolution for closure. This will now be actioned.</li> </ul>	<b>BG</b>
6.	<b>Manager appointment:</b> Kirsty Fisher will be taking up the position of Healthwatch manager for Tameside and Oldham from 4 July 2017. She is relocating from London. She has a background of a range of healthcare settings, most recently working on a dementia project with MIND. Suggestion from KC - each board member to have a 1:1 with the new manager.	<b>BG</b>
7.	<b>Chair's update:</b> <ul style="list-style-type: none"> <li>• Need to keep an eye on the NHS agenda with all the political changes.</li> <li>• Met Karen James with BG last week. She is happy they are moving in the right direction, although there are still concerns with A &amp; E not yet meeting targets. BG added they had reflected on the work of the team, and the responses received. BG pressed the point that final feedback was not always received - we need to follow this up further.</li> </ul> <p>KC left the meeting. BG took over as chair.</p>	<b>BG</b>
8.	<b>Mental health project update:</b> refer to papers JB gave a brief overview of what had happened so far. The next stage is a series of focus groups with users of mental health services, to feed into the work being undertaken within Care	

	<p>Together, to improve mental health services and close some of the gaps in care available.</p> <p>Comment - we need to be aware that people can be afraid to speak up.</p> <p>Question - where will these groups be held?  Answer - Healthwatch (HW) already visit Anthony Seddon, Opt-in and groups in Cavendish Mill, so will talk to people there. Hope to also arrange a group in a different venue for people who do not use those support groups.</p> <p>Question - will they be for adult or children's mental health?  Answer - at this stage, adult-aimed, although if young people want to participate they can.</p> <p>Comment - KF has been working with Action Together and the voluntary sector on children's mental health.</p>	
<p>9. and 10.</p>	<p><b>Chief Executive's update:</b></p> <ul style="list-style-type: none"> <li>• Under Healthier Together, BG and JB have been attending the South-East (SE) Sector Public Voice meetings</li> <li>• BG attends meetings (along with other local HW from Greater Manchester) about the creation of a single Manchester hospital service, as this will impact on residents from across Greater Manchester who use these services.</li> </ul> <p>Both of these groups are looking at transport as one of the issues affecting patients. The SE Sector have already held meetings with transport providers, and are mapping what services are available, including voluntary services.</p> <ul style="list-style-type: none"> <li>• At the meeting with Karen James, and at a meeting with the Clinical Commissioning Group (CCG), there has been discussion about intermediate care. The current service is being reviewed, and there may be a consultation in the autumn. BG has already flagged up capacity issues for HW, which need to be considered when agreeing to participate in this work. Progress to be fed back to the board.</li> </ul> <p><b>Annual Report:</b> refer to draft paper  Peter Denton (PD) has started this, and JB and the HW team have added in the details. It must be submitted to Healthwatch England by the end of June. If anyone has any comments to make, please send to JB as soon as possible.</p> <p><b>AGM:</b>  It was agreed to hold this alongside another event, and not as a stand-alone meeting.</p> <p><b>Greater Manchester Healthwatch:</b> refer to tabled paper  PD has provided an update of the liaison function up to the end of May. It was agreed to invite PD to the autumn board meeting.</p>	<p>BG</p> <p>BG/JB</p> <p>BG</p>
<p>11.</p>	<p><b>GM Devolution:</b>  Already covered in 9. And 10. above.</p>	

	<p>Question - Why is so much of the Devolution money being given to the university for research? What about the communities? What about the health inequalities?</p> <p>Answer - £23million has been allocated to Tameside as additional money for health and social care, of which approximately 20% will have a community investment focus.</p> <p>Comment - KF confirmed Public Health have been running a dementia preventative programme. It has recently been dementia-awareness week. They are working in schools to help people understand about dementia.</p>	
12.	<p><b>Any Other Business:</b> None</p>	
	<p><b>Dates of future meetings:</b> To be confirmed</p>	