

Healthwatch Tameside Board Meeting Minutes (Part A)

Meeting date: Thursday 8 May 2025

Meeting time: 11.30 am

Meeting location: Age UK Tameside, Ashton-Under-Lyne

Members present:

Name	Position
Glyn Goodchild (GG)	Chair of meeting
Linda Kent (LK)	Member
Oliver Jones (OJ)	Member
Helen Chauhan (HC)	Member

Attendees present:

Name	Position
Alex Leach (AL)	Healthwatch Manager
Abby Turner (AT)	Healthwatch Coordinator
Rebecca Threlfall (RT)	Project Support Officer (Minute taker)
Jennie Pimlott	Contracts Officer, TMBC
Rebecca Simmons	Senior Strategy and Partnerships Manager, Stockport FT and Tameside and Glossop ICFT
Denise Hadfield	Member of public

Item	Title and minute
1	Welcome and Introductions: GG welcomed attendees to the meeting
2	Apologies for absence: Apologies received from Fleur Piacentini (FP) and Glenis Lee (GL)
3	Registration of interests and declarations of interest to any agenda item: GG advised that he had invited DH to attend the meeting and they knew each other in both a professional and personal capacity.

4	<p>Minutes of the previous meeting 10 March 2025</p> <p>Minutes of the previous meeting were approved as accurate by the Board.</p>
5	<p>Action Log review</p> <p>HWTA49 – Approach new manager to attend – ongoing HWTA50 and A51 Completed HWTA52 Ongoing HWTA53 Ongoing – LK needs members to identify problems in terms of engagement with hospital she can feedback – speak in particular to FP and GL</p>
6	<p>Questions from members of the public</p> <p>DH asked for a summary of what Healthwatch Tameside do. AL and GG provided a summary emphasising the statutory obligation to have a Healthwatch in each locality, and our role in finding out about people's experiences of needing and using health, public and social care services and acting on what we hear to improve health and social care practice.</p>
7	<p>External Speaker</p> <p>Stockport FT and Tameside and Glossop ICFT Quality Strategy Development, Rebecca Simmons (Senior Strategy and Partnerships Manager)</p> <p>(Presentation & Discussion)</p> <p>RS Ran through presentation previously circulated highlighting 4 key areas of Joint Enabling Strategy: Start, Live, Age, Die. She ran through examples of what data was interrogated at board level was shown.</p> <p>[At this point 2 minutes silence was observed to mark VE Day]</p> <p>Priorities were being reviewed to link in with Darzi Review (2024) and GM Strategy and Forward Plan.</p> <p>HC raised the importance of investing in community as well as acute care and engaging with community teams. RS indicated there was a growing recognition of this in activity planning.</p> <p>LK raised how EDs and A&E at breaking point because they are being treated as first point of access. Most expensive care is hospital care</p> <p>GG picked up on specialist services being offered by GPs and the pressures of capacity and divide between community and hospital. Need to close gap between primary and secondary care.</p>

	<p>Points raised about health and social care working being effectively integrated to ensure quality mental health care. AL raised increase in complaints over last 6 months and how Healthwatch feeds this into appropriate channels.</p> <p>JP asked where menopause fitted into the strategy and importance of GP training.</p> <p>GG Thanked RS for her attendance and presentation. [RS left meeting]</p>
	<p>Items for Decision</p> <p>-</p>
	<p>Items for discussion</p>
8	<p>Healthwatch in Greater Manchester update</p>
	<p>AL provided verbal update from Danielle Ruane, Network Chief Coordinating Officer, Healthwatch Greater Manchester:</p> <ul style="list-style-type: none"> • appointed a Vice Chair – Margaret Parker from Rochdale • undertaking network development sessions – requests for more representation of HW in GM at GM ICB meetings across the board. • wrote to the ICB about the lack of follow up response from the CAMHS report • GM Menopause Project – fact checking • Working on several policies • HW in GM have welcomes guests from across GM ICB to a number of meetings for updates on activity at GM, providing HW feedback, which has included directors from Communities and Engagement (Warren & Alexia) and patient services • We have started discussions with GM ICB about funding and partnership beyond Y3
	<p>ACTION AL to invite DR to future meeting</p>
9	<p>Impact & Operations Report</p>
	<p>AT provided operational update:</p> <ul style="list-style-type: none"> • Schedule for annual report shared with board <p>ACTION AT to share Annual Report with board</p> <ul style="list-style-type: none"> • Volunteer recruitment now live for 2 board members <p>ACTION Board panel members to advise Coordinator of availability for interviews (16.06.2025 – 27.06.2025)</p> <ul style="list-style-type: none"> • Introduction to our involvement with Tameside Enhanced Multi-Professional Learning Experience (TEMPLE) - providing one day placements for allied health care students. • Ran through engagement activities with groups and venues • Gave example of signposting • Provided update on Enter and View Project

	<p>ACTION Board members to advise team if they are interested in attending Enter & View Training in November 2025</p> <ul style="list-style-type: none"> • Update on Pharmacy First report sign off • GP Accessible Information project <p>ACTION AT to share AIS project with JP</p> <p>OJ and GG acknowledged large volume of work being undertaken by team</p>
	Items for Information
12	Forward Plan Summary plan for the next 6 months Board Meetings
	Meeting close
13	Any other Business (Notified in advance) GG wondered whether a summary update of chair's activity in advance of meeting would be useful. ACTION AT to liaise with GG re chair update for future meetings Chair thanked all those present for their attendance