

Healthwatch Tameside Board Meeting Minutes (Part A)

Meeting date: Thursday 15 January 2026

Meeting time: 11:45am

Meeting location: Age UK Tameside, Ashton-Under-Lyne

Members present:

Name	Position
Glyn Goodchild (GG)	Chair of Advisory Board
Linda Kent (LK)	Chair of meeting/Deputy Chair of Advisory Board
Glenis Lee (GL)	Member
Oliver Jones (OJ)	Member
Kelly Cahill (KC)	Member
Helen Chauhan (HC)	Member

Attendees present:

Name	Position
Alex Leach (AL)	Healthwatch Manager
Abby Turner (AT)	Healthwatch Coordinator (minute taker)
Imogen Shortall (IS)	Healthwatch Researcher
Carol Baguley (CB)	Public Health Engagement Officer, TMBC

Item	Title and minute
1	Welcome and Introductions: GG welcomed all attendees, and everyone introduced themselves.
2a	Apologies for absence: Mark Widdup; Fleur Piacentini
2b	Absent members: Aminah Yasheen
3	Registration of interests and declarations of interest to any agenda item: None
4	Minutes of the previous meeting 13 November 2025 Approved by the board
5	Action Log review AL went through the log: HWTA49 <ul style="list-style-type: none"> GL; GG and HC advised that they are free to attend the visit on 11.03.2026 to the Community Diagnostic Centre, Denton. KC will be

	<p>attending the Enter & View visit on this day but expressed an interest in visiting.</p> <ul style="list-style-type: none"> • AT advised that this would be good to highlight influence if we can get an outreach session here. • Action HWT49 is now closed <p>HWT49</p> <ul style="list-style-type: none"> • Looked back through archive, no formal agreement. Facing our status, we won't look to get this in place. • Action HWT49 is now closed <p>HWT60</p> <ul style="list-style-type: none"> • LK emailed Chloe Salins, Outreach and Public Engagement Officer at Parliamentary and Health Service Ombudsman who is keen to attend our board meeting, likely to be May 2026. • LK has another meeting with the Patient Experience Advisory Group on 04.02.2026; Linda will pick up the conversation with Chloe on this.
Items for Discussion	
6	<p>Questions from members of the public. No questions were submitted.</p>
Items for Decision	
7	<p>Impact and Operations Report AT provided an update on this report, with the following highlights:</p> <p>Engagement</p> <ul style="list-style-type: none"> • Since the November Board meeting, the team has delivered or attended 13 community engagement activities, including community events, outreach in Hattersley, and five A&E engagement sessions at Tameside Hospital. <p>Enter & View</p> <ul style="list-style-type: none"> • Visit 5 (27.08.2025): Report to be presented to the Board on 15.01.2026; no provider response received despite two contact attempts and an extension. Final correspondence issued 07.01.2026. • Visit 6 (05.11.2025): Report awaiting Tameside Director approval; presentation anticipated March 2026. • Visit 7: Scheduled January 2026. • Visit 8: Scheduled March 2026. <p>GP Accessible Information Project</p> <ul style="list-style-type: none"> • Report signed off by the Tameside Director; BSL interpretation secured. • Report to be issued to the commissioner for comment (20 working days) ahead of presentation to the Board in March. <p>A&E Project</p> <ul style="list-style-type: none"> • 400+ survey responses received as of 7th January 2026; survey open until end of January.

	<ul style="list-style-type: none"> • Strong engagement supported by partners and local media, resulting in a significant increase in responses. • Further community engagement planned in January, including hospital visits supported by TMBC Public Health. • Anonymous feedback shared with the hospital throughout the project to support timely service improvements. Influence is already being recognised. <p>Discussion:</p> <ul style="list-style-type: none"> • GG notes that what we have achieved in terms of Enter & View, since October 2024 having completed 7 visits is outstanding and it's a credit to the staff team. HC echoed this. • LK added that the Board at Tameside Hospital are very pleased with what has been going on at A&E in terms of our engagement
8	<p>Healthwatch Tameside – Chair Update</p> <ul style="list-style-type: none"> • GG noted that there are times that GG and AL must split their attendance across meeting attendance as there can be clashes. AL is taking the lead in Greater Manchester with GG focusing locally, in Tameside.
<p>External Speaker</p>	
9	<p>Public Health Engagement Team TMBC – Carol Baguley</p> <ul style="list-style-type: none"> • Carol advised that she works with Ayesha Roberts (AR) as Engagement Officers within the Public Health team; this is the first time TMBC has had Engagement Officer roles. • Their work focuses on needs assessments and consultations with seldom-heard groups, including people who may not use digital methods or have English as a second language. • CB highlighted the Healthy Places consultation, which received 1,000+ responses and informed the Healthy Places Strategy. • CR contributed to the Pharmaceutical Needs Assessment (completed every three years) and is involved in cancer prevention work with the GM Cancer Alliance. • CB noted the team actively seeks new community groups to avoid hearing from the same voices and undertakes outreach at informal settings such as walking groups. • CR is recruiting volunteers for informal family play sessions at Cedar Park to encourage physical activity. • CR is leading the Sexual Health Needs Assessment, responding to high teenage pregnancy rates in Tameside. • Work is also underway in St Peter's, focusing on increasing physical activity and addressing wider determinants of health, including loneliness. <p>Board comments and questions:</p> <ul style="list-style-type: none"> • AT acknowledged the support provided by CR and AR to the A&E project. • GG asked about referrals to BeWell; CB confirmed self-referral via phone, with triage for services such as weight management and smoking cessation. • CB invited Board members to share details of any groups they are connected with that may benefit from engagement by the Public

	<p>Health team. engage with, please request this through AT who will connect with CB and AR.</p> <p>Attendance:</p> <ul style="list-style-type: none"> LK informed AT prior to the meeting that she would be leaving early, LK left at 12:17 (attendance via MS Teams) <p>Action</p> <ul style="list-style-type: none"> AT to connect CB with GL and the Macular Group in Tameside. AT to share detail of the CDC with the board attending for visit on 11.03.2026
For Information	
-	<p>Q3 Finance Report</p> <ul style="list-style-type: none"> AL advised of no updates or new risks associated with the budget.
-	<p>Risk Register</p> <ul style="list-style-type: none"> AL advised there are no updates.
-	<p>Forward Plan</p> <ul style="list-style-type: none"> Paper sent as information only.
Meeting Close	
10	<p>AOB</p> <p>26/27 Board Meeting:</p> <ul style="list-style-type: none"> AT noted that provisional bookings have been made with AgeUK for our 26/27 board meetings; proposed to run on the same time and day occurring bi-monthly.
	<p>Next Meeting</p> <p>Thursday 12th March 2026 at 11:30am</p>