

## HEALTHWATCH TAMESIDE

### Report for the public part of the Board - Board Member appraisals

#### Introduction

In March 2023 the Board took a decision to invite each board member to have a reflective appraisal discussion with the Board Chair. In addition, it was agreed that each member of the Board would provide feedback to the Chair on her delivery of the role.

#### Chairs self-assessment

As the Chair of the Board I have completed a self-appraisal and believe that I demonstrate 'very good' skills in the following areas:

- Chairing of meetings.
- Time management
- Listening skills
- Handling difficult situations

I have also self assessed my skills as 'excellent' in regard to the relationship with the Healthwatch Manager.

I Have identified three areas that I wish to work on in the next 12-months. In these areas I have scored myself 'good'. The areas are; team building, flexibility and championing. As a Board we only meet every 2-months and our time in the meetings is limited. I would welcome open discussion regarding opportunities to team build and suggest that we might wish to align any such activities with the arrival and induction of new Board members?

#### Member appraisals.

I have had the pleasure of having reflective discussions with three Board Members and there are still three discussions to schedule.

During each discussion we have reflected on the areas of achievement as a Board and the following themes have emerged:

- The value of our surveys and appreciation of the fact that we are emphasising impact in our reports, and creating an impact tracker.
- The way in which we are embedding the use of the Quality Framework.
- The way we use the Risk Register
- The way we work with the Board Manager and especially the way the Manager included all Board members in his early workshops with the staff team to develop the business plan.

Board members have reflected on there being a good balance of contribution in most of the meetings. It is said that the Board meetings are managed very professionally.

Two areas for consideration have emerged. For some Board members the papers are overwhelming and the use of acronyms should be addressed. I have discussed these reflections with the Healthwatch Tameside Manager and we commit to reviewing the volume of papers and the use of acronyms. At the end of each meeting we will ask if any Board member wishes to provide feedback on the papers and the conduct of the meeting?

I would hope to conclude discussions with other Board members before the next meeting and update this report.

**Ms Tracey McErlain-Burns. Healthwatch Tameside Board Chair.**

**Sept 2023.**