



Have your say!



We are rolling out a programme of shorter surveys in 2021, each staying open for a few weeks. Whatever the topic of each survey, you will also have an opportunity to give us feedback about any health or care services you have used recently in the second half of the survey.

The next surveys in our programme are:

Urgent Care

Have you used 111 recently?

Have you visited A & E or the urgent care/walk-in centre?

What did you think?



Transport to medical appointments

How do you get to appointments?

Have you had to cancel any because you couldn't get there?

What would make things easier for you?

Mental and emotional wellbeing

How are you feeling with lockdown easing?

What would help to improve your wellbeing?

Surveys can also be completed online at

www.healthwatchtameside.co.uk/share-your-views

Or give us a call on **0161 667 2526** to complete over the phone, or request paper copies for family and friends.



Please help us to spread our news by sharing this newsletter with a friend or neighbour. Thank you

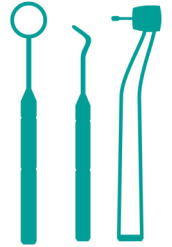
Updated NHS dental report

Since the start of the pandemic, we have received many calls from people telling us they were unable to find an NHS dentist who was able to offer them an appointment.

We summarised this feedback into a brief report in November, and have recently updated the report to include feedback received since.

The report is on our website at www.healthwatchtameside.co.uk/report/2021-03-18/nhs-dentist-report-8-march-2021

If you would like a paper copy of the report, or you would like to tell us about your recent experience of NHS dentistry, please give us a call on 0161 667 2526 or email info@healthwatchtameside.co.uk



Did you know?

Healthwatch Tameside are still open for business:

- Listening to your feedback
- Signposting information
- Support with NHS Complaints

Give us a call: on **0161 667 2526**

Email:

info@healthwatchtameside.co.uk

COVID-19 vaccinations

If you're over 50, or over 18 and in a clinical at-risk group, it's not too late to get your vaccinations.

We have got a new website.

Healthwatch England are rolling out a new website template for local Healthwatch to make their own.

Please take a look at www.healthwatchtameside.co.uk

- What do you think?
- Can you find what you are looking for?
- We want to change some of the photos we were provided with to local images. Do you have any ideas of locations in Tameside?

We'd love to hear from you.

GREATER MANCHESTER
BEREAVEMENT SERVICE

0161 983 0902

Monday to Friday, 9am to 5pm
Except bank holidays

Greater-Manchester-Bereavement-Service.org.uk



Greater Manchester Bereavement Service

This service is available to anyone in Tameside and Greater Manchester who is bereaved or affected by a death and needs support.

Please seek support if you need it - call **0161 983 0902** or find out more about what services are available in Tameside at www.greater-manchester-bereavement-service.org.uk

Henshaws

Henshaws is a local charity that supports people with sight loss. There are a number of services available during the pandemic:

- Living Well with Sight Loss Course - next course starts by phone or online at 2pm on Thursday 15th April.
- Social Groups - by phone or online
- Counselling telephone sessions
- Confidence in the Community Strategy
- Digital support services
- Patient support with appointments
- Information service

For more information ring **0300 222 5555**.



Listening Spaces

Tameside, Oldham and Glossop Mind have recently launched 'Listening Spaces'.

This service provides an informal comfortable setting and is a free confidential space for adults aged 18 and over who feel they need someone to talk to and to get some early support for their mental health.

Adults are able to attend the listening space for face-to-face appointments in a COVID compliant environment.

This is a walk-in or self-referral service.

For more information, have a look at their website www.togmind.org/news/listening-spaces or ring **0161 330 9223**.



Making a difference

Earlier in this newsletter, we talked about our report summarising what we have been told about trying to access NHS dentists.

This is a common problem across the country.

In Greater Manchester, the 10 local Healthwatch are working together to look at the bigger picture.

We have shared over 100 anonymous experiences into this work.

As lockdown eases again, NHS dentists are expected to offer more appointments.

We would like to hear whether you are now able to get an appointment when you need one, or whether there are still problems.

Please give us a call on 0161 667 2526 or email info@healthwatchtameside.co.uk



Contact Us

Tel: 0161 667 2526

Email: info@healthwatchtameside.co.uk

Twitter: @HealthwatchTame

Facebook: @HealthwatchTameside

Web: www.healthwatchtameside.co.uk

If you would like this newsletter in large print or another format please contact 0161 667 2526

Work with us

We are looking for community groups who would be interested in working with Healthwatch Tameside.

Maybe one of your members could be trained to be a point of contact for Healthwatch within your group?

Or maybe you would like us to do a talk to the group about Healthwatch and what we do? If you have online meetings at the moment we could attend one of those.



Give us a call on **0161 667 2526** or email info@healthwatchtameside.co.uk to find out more.

Goodbye

We recently said goodbye to one of our long-standing volunteers, Miranda Shea, who sadly passed away.

Miranda has worked with us since the start in 2013, and before that with the LINK.

You may have come across Miranda in her community outreach sessions around Tameside - in libraries, GP surgeries, pharmacies, Morrisons in Hyde, to name a few locations.

